

Dominique Hinnen

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Marital status:	married (EU), three children		
Languages:	German: Mother tongue French: perfect Swiss-German: perfect English: fluent		

Team coordination

Project management

Conception

Profile essentials:

- ♦ More than 15 years of experience in technical project coordination.
- ♦ Good competences in management, marketing and communication.
- ♦ Specialist in coordinating complex e-Business projects.
- ♦ 25 years of experience in IT technologies application.
- ♦ Modular approach, technical orientation: object oriented, .net (com+).
- ♦ Wide span of competences – allowing coordination of complex projects and teams.

Personality:

Result oriented; Responsible; Analytical; Diplomatic; Communicative; Flexible.

Fields of competences:

Information architecture; Business analysis; Human resources management; Content management; Profiling; Knowledge management; Workflow management; Client relationship management; Interface design.

Methods:

UML, GANTT, PERT, D.Siegel, McConnell, (UP).

Technical competences:

Internet/Extranet server and client programming, database design, OO architecture & programming, classical Windows programming

Recent professional experiences

2010-2011	Coach certification
2003-2010	Management, human resources and coordination (Geneva, CH). Project management and conception of all main development projects. Architect of an application framework for Intranets, Extranets and Internet Applications.
2001/02	Project management & concepts of www.patekmuseum.com and www.epfl.ch/forum (Geneva, CH). Architect of an application server used in the projects www.fincareer.com , CaterNet and Alitalia. Audit, technical lead & support and development – Alitalia Website (Rome, IT).
2000	Technical lead "Internet channel" (60 participants) – project e-Services, UBS Warburg (London, UK).
1999	Technical project manager – Extranet in human resources management (Lausanne, CH).
1997/98	Technical project manager on projects for Shell, Hagenuk, 1&1, DBV-Winterthur, Sony, Deutsche Telekom, Mercedes...(Bonn, D).

Management (human resources, strategic decision making)

Coordination of the technical team

Project management, conception & development of the projects, there amongst:

GBO NETServer (2003)

- ♦ Intranet and Extranet Framework based on .net, databases (sql-server, oracle) and Exchange.
- ♦ Product development.

Intranet “Banque Piguet” (2004, Geneva)

- ♦ Complex Intranet for a Swiss private bank; Based on NETServer.

Pilet & Renaud Website (2004, Geneva)

- ♦ Project management & development coordination. Internet application for a real trust company. (www.pilet-renaud.com); Based on NETServer.

Intranet “Anglo Irish Bank” (2004, Geneva)

- ♦ Project management & development coordination. Specific, high integration with the main group Intranet based on MS-CMS; Based on NETServer.

CRM – “Coges” (2004, Geneva)

- ♦ Business analysis & development for a private bank.

b-i, marchFIRST, Senior Consultant (Geneva, CH)**1.2000 – 5.2002**

Audit:

Alitalia Website (1.2002-5.2002, Rome)

- ♦ Technical lead and development support. Coordination between content management and technical realization. Project based on the application server PM.

Project manager and concept creator:

Patek Philippe Museum Website (www.patekmuseum.com) (4.2001-12.2001, Geneva)

EPFL Forum (www.epfl.com/forum) (4.2001-12.2001, Geneva)

- ♦ Project and client management, concepts, coordination between design team, clients and technical teams.

System architect and business analyst:

Fincareer (www.fincareer.com) and Caternet, “Bon appétit” group (12.2000 – 4.2001, Geneva)

- ♦ Creation of new Internet server architecture (called PM) and coordination between client and projects
- ♦ Team coordination (Server development, front-end development; including 25 people); Coordination between clients and projects (Windows 2000 Server, IIS5, COM+).

Technical lead and Team leader:

UBS Warburg, e-Services (1.2000 – 11.2000, Basel and London) (www.ubswarburg.com)

Creation of a new private bank, based on Internet and call centers

- ♦ Basel: Concepts, coordination and development of the front-end architecture. Definitions of the development standards. Technical lead for ~60 developers of the “Internet channel teams”.
- ♦ London: Internet channel technical lead of the project (~60 pers.). Team leader of “Marketing Internet research & development”, a research and prototyping team (7 pers.). Official technical representative of the marketing department.

JobProfile, IT-Consultant (mission – Lausanne, CH)**12.1998 – 12.1999**

Technical project manager:

Extranet application for human resources recruitment (www.jobprofile.ch)

(NT 4 Server, IIS 4, ASP, ADO, ODBC, SQL-Server, COM, MTS, Access and current Internet technologies)

Chips at work, Team Leader (Bonn, D)**2.1997 – 10.1998**

Technical project manager:

Information and selling point (POI/POS) for Delfin Direkt Versicherungen (Part of insurances DBV-Winterthur) (www.delfindirekt.de) (5 persons, Win 9x/NT, VB5, COM, Active-X, API32, DHTML)

Technical project manager:

Curriculum vitae

Multimedia selling system: "Die Softwarebörse" for 1&1 AG

(Team of 5 persons, Win 3.11, 9x and NT, Sybase 11, VB 5, COM, API32, HTML, MS-Office) (www.einsundeins.de)

Project manager:

Prototype of a interactive point of interest (POI/POS) for Shell Europe

(Team of 4 persons, Win 9x, COM, DHTML)

Technical project manager:

Official site and extranet of Hagenuk AG (Telecommunication hardware www.hagenuk.com redesigned)

(Team of 6 persons, NT4, IIS, ASP, Oracle, MS-DAO, ODBC, VB5, COM, MTS, API32, HTML)

Technical project manager:

B2B e-Commerce Internet site for 1&1 AG (Marketing holding) (www.einsundeins.de)

(Team of 4 persons, Win NT Server, MS-Commerce Server, ASP, HTML)

Technical project manager:

Official site of BDVI E.V. (www.bdvi.de redesigned)

(Team of 5 persons, NT4, IIS, ASP, HTML, SQL-Server)

Concepts and coordination on projects for Mercedes and Deutsche Telekom

Delfin Direkt Versicherungen AG, Consultant (mission – Bonn, D)

9.1995 – 10.1996

Concepts and development of a high-level print system (www.delfindirekt.de) for a direct insurance company.

(Win 3.11, 95, Xerox print system, Sun Sparcstation, VB4, Oracle)

PDRT, Consultant (mission – Tahoua/Niger, Africa)

10.1994 – 5.1995

Project management, concepts and development of a "Monitoring and evaluation system" for GTZ (www.gtz.de).

SIBRA SA, IT-Specialist (Fribourg, CH)

12.1991 – 10.1994

Responsible for intern IT-courses of the Sibra group (Cardinal, Sinalco, etc...).

Responsible for development (now www.feldschloessen.com).

Development of professional IT-solutions

since 1985